

Hospitality

The Work Placement Program

Senior high school students studying a Certificate II in Hospitality as part of their HSC MUST attend a business for one week to gain practical experience, skills and knowledge about the industry. This is a compulsory component of their course.

They learn to communicate with staff and supervisors. Employers offer students a range of industry activities that suit their resources and their business.

Benefits of the Work Placement Program

- Raise your profile within the community
- Access potential apprentices, part-time or full-time employees
- Develop training programmes and supervisory skills for your staff
- Participate in special events and receive media coverage

Could you offer students experiences in one or more of the following:

- Working with colleagues and customers
- Following workplace health, hygiene, safety and security procedures
- Implementing food safety procedures
- Receiving and storing stock
- Preparing and serving:
 - o Non alcoholic beverages
 - o Appetisers and salads
 - o Sandwiches
 - o Stocks, soups and sauces
 - o Vegetables, eggs and flour based dishes
- Providing:
 - o Food and beverage service
 - o A link between kitchen and service area
 - o Housekeeping or front office services to guests

LOCAL CONTACT:

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Hospitality Competencies

Core

- Develop and update hospitality industry knowledge
- Work with colleagues and customers
- Work in a socially diverse environment
- Participate in environmentally sustainable work practices
- Follow health, safety and security procedures
- Follow workplace hygiene procedures

Commercial Cookery Strand

- Organise and prepare food
- Present food
- Clean and maintain kitchen premises
- Use basic methods of cookery
- Implement food safety procedures

Food and Beverage Strand

- Clean premises and equipment
- Serve food and beverage to customers
- Prepare and serve non-alcoholic beverages
- Implement food safety procedures



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